

Personal Data Processing Policy

Personal Data Collection

UTS TRADE (The Company) may collect the following types of personal data:

- Identification information (e.g., name, surname, address, nationality)
- Contact details (e.g., phone number, email address, messenger ID)
- Financial details (e.g., bank account number, cardholder name, proof of funds)
- Documents proving identity and legal standing (e.g., passport, ID card, residence permit)
- Technical data (e.g., IP address, browser type, device type)

Data may be collected in the following ways:

- When filling out forms online or via phone/email
- When registering a personal account
- When subscribing to updates or participating in promotions
- Automatically via cookies and device interactions with our website

Use of Personal Data

The Company uses personal data for the following purposes:

- To provide customer service and support
- To fulfill legal and regulatory obligations (e.g., anti-money laundering)
- To send marketing and promotional communications
- To improve products and user experience through analytics
- To investigate policy violations and ensure compliance

Disclosure of Personal Data

The Company may share personal data with:

- Group companies and third-party service providers for operational purposes
- Legal authorities, regulators, or government bodies as required by law
- Third parties involved in business transfers such as mergers or acquisitions
- Overseas entities, ensuring adequate protection and legal compliance

User Rights

Users have the right to:

- Access and obtain a copy of their personal data
- Request correction or completion of inaccurate/incomplete data
- Request deletion or restrict processing of their data
- Withdraw consent for data processing
- Object to automatic decision-making
- File a complaint with a supervisory authority

Data Protection Measures

The Company implements strong technical and organizational measures, including:

- Secure servers and encrypted transmissions
- Authentication systems and access controls
- Regular security reviews and restricted employee access

Data Retention

Personal data is stored only as long as necessary for the purposes outlined above or as required by law.

Contact

For any inquiries or to exercise your rights related to your personal data, please contact us using the information provided on our official website.